1.   (Currently amended) A method of using a telephone identifying information to present information over a telephone interface using a first computer, the method comprising:

selecting at least one voice character prosody setting based on the telephone identifying information; and

presenting information according to the at least one voice character prosody setting over the telephone interface using the first computer.

2.   (Currently amended)   The method of claim 1, wherein the voice character prosody setting comprises a dialect selected from a set of dialects.

3.   (Currently amended)   The method of claim 2, wherein the telephone identifying information is used to identify a locale, the locale having a corresponding dialect in the set of dialects, and the voice character prosody setting comprises the corresponding dialect in the set of dialects.

4.   (Currently amended)   The method of claim 2, wherein the telephone identifying information is associated with a preferred dialect in the set of dialects, and wherein the voice character prosody setting comprises the corresponding dialect in the set of dialects.

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5.   (Currently amended)   The method of claim 1, wherein the voice character prosody setting comprises a particular voice actor.

6.   (Currently amended)   The method of claim 1, wherein the voice character prosody setting comprises one of a male voice and a female voice.

7.   (Currently amended)   The method of claim 1, wherein the telephone identifying information indicating at least one of a hospital and a nursing home, and the voice character prosody setting comprising a high volume setting and a slower speech pattern.

8.   (Currently Amended)   A computer system supporting user personalized profiles using a telephone identifying information, a telephone interface, and an Internet interface, the computer system comprising:

a database including personalization profiles for a plurality of users, each profile defining preferences for a corresponding user, each personalization profile for personalizing a corresponding user's interactions with the computer system, each personalization profile indicating a voice character prosody setting;

a server supporting the Internet interface, the server allowing access to, and modification of, the personalization profiles by the corresponding users;

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a telephone interface subsystem supporting the telephone interface to

receive the telephone identifying information, the telephone interface including

a first program code to match the telephone identifying information with a

corresponding personalization profile, the telephone interface also including a

second program code to provide personalized content over the telephone

interface to a user in the corresponding voice character prosody setting

indicated in personalization profile.

9.   (Currently amended)   The computer system of Claim 8, the

voice character prosody setting at least one of user chosen and system default,

and wherein if the voice character prosody setting for a user is a system

default, using a locale corresponding to the telephone identifying information to

select a voice character prosody setting.

10.   (Original)   The computer system of Claim 8, wherein the

telephone identifying information includes caller number identifications (CIDs),

wherein the CIDs are used by the first program code to perform matching of

calls to personalization profiles.

11.   (Original)   The computer system of Claim 8, wherein the server

includes a web server for presenting customized interfaces to users to access

and modify the personalization profiles.

12.   (Original)   The computer system of Claim 8, wherein the telephone interface subsystem includes a call manager, the call manager supporting multiple simultaneous telephone calls over the telephone interface.

13.   (Currently Amended)   A computer system having user personalized profiles using telephone identifying information, a telephone interface, and the Internet, the computer system comprising:

a first means for providing Internet access to a plurality of user profiles

indicating a voice character prosody setting;

a second means for modifying a user profile in response to receiving

user specified profile modification instructions from the first means;

a third means for receiving at least one telephone identifying information

from a telephone call;

a fourth means for matching the user profile with at least one telephone

identifying information; and

a fifth means for presenting customized audio content to the telephone

call, the customized audio content being at least partially determined

by the user profile and presented according to the indicated voice

character prosody setting.